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# VNB Is Taking Preventative Measures Regarding Coronavirus COVID-19

Virginia National Bank is taking concerns regarding the coronavirus COVID-19 seriously. We are taking preventative steps to ensure the safety of our employees as well as our customers.

We are in communication with UVA Health System and the Centers for Disease Control and Prevention (CDC) to help us respond properly to the ongoing everchanging situation. We will address the needs of each location in each of our markets, and adjust business operations as needed.

## What VNB is Doing

We are following the CDC's recommendations for businesses by encouraging sick employees to stay home. Our employees are urged to wash their hands regularly throughout the day, especially our tellers who are handling cash and having interactions with customers. Our retail staff members are also wiping down door handles and touchpoints with sanitizer as often as possible throughout the day. All of our offices are being disinfected nightly with hospital-

#### **Potential Scams**

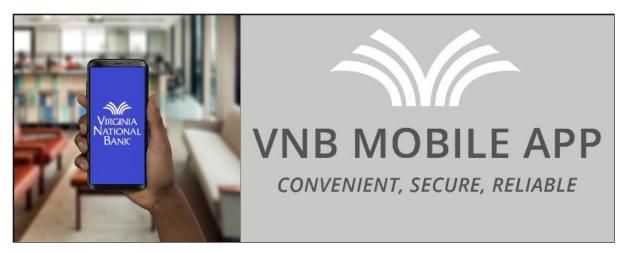
Be cautious of potential phishing attacks by cybercriminals. These emails are using the coronavirus concerns and requesting personal or business information. If you have any concerns regarding the security of your VNB account, call us at 877-817-8621 immediately.

## **Online and Mobile Banking**

As recommended by the CDC, we are limiting in-person interactions, where possible. If you have concerns about visiting one of our branch locations, we want to remind you that <u>online banking</u> and downloading the VNB app on your mobile device is an easy way to reduce exposure to public areas. Personal and Business banking transactions can be easily made when you sign up for online banking. See more about the <u>VNB Mobile App</u> below.

As your local community bank, we pride ourselves on going above and beyond what other banks do. We will continue to monitor the situation and follow the CDC's preventative guidelines to help protect our employees and our customers.

If you're interested in following the guidance obtained from CDC follow this link.



<u>Download</u> our app to your mobile device, sign in, and manage your accounts anywhere.

Enjoy the convenience of **Mobile Banking** for VNB Personal and Business online accounts to:

- Transfer funds

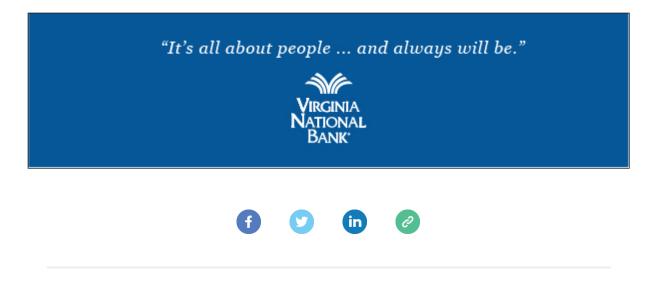
- Pay bills
- Deposit checks

- Locate banking offices and ATMs

Get the FREE app on your mobile device today!

## **OUR SERVICES**

VNB's local, friendly, and experienced staff is here to help. Contact us today.



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