



In order to better protect your financial information and enhance our security, Virginia National Bank is upgrading our Personal Online Banking. These new security enhancements will change how you log in to internet banking beginning January 26, 2013.

Streamlined Login Process

After the upgrade, you will notice the picture and phrase that previously appeared when you logged in have been removed. In addition, you will no longer be required to formally register your device (PC, laptop, tablet, or mobile phone) as the new technology will recognize whether a device has been used to access the system in the past.


Enhanced Security Settings

We are also adding additional layers of security in the event you log in from a device that has not been used to access our system before. In this case, you will be asked to validate your identity through a one-time security code sent via a phone call or SMS message. If a phone is not available, you will be asked to answer a series of questions to validate your identity.

Sign in to **Consumer eBanking**

An extra layer of security is needed to complete this request.

One-Time Security Code

 When you continue, we will call or send a text message and ask you to enter a one-time code. [Learn more](#)

Security Questions

If you don't have a phone available or a phone number on file with us, you can answer security questions to continue. [Learn more](#)

[Cancel](#)

One-Time Security Code

Enter the security code

We have sent a text message with a one-time security code to XXX-XXX-1234. Once you receive the message, enter the security code and click Submit.

Please note that text messages can take a few minutes to be received.

One-time security code:

[I didn't receive a text message](#)

If you have additional questions or concerns, please feel free to contact a member of our team at 434.817.8070 or vnbserv@vnb.com.